

## Points of Single Contact



The Points of Single Contact (PSCs) aim to assist European service sector companies in navigating through sometimes very complex legal procedures. EU service sector businesses receive an overview of all relevant regulations and procedures for doing business in the country of choice.

Advice provided by the PSCs is legally binding and are even accessible from a long distance (i.e.: via internet). The Points of Single Contact additionally simplify the administrative processes by acting as a case manager for each company's activities. Nevertheless, the service of the points of single contact is optional. Entrepreneurs may always address themselves directly to the relevant authorities, if they prefer.

Germany is a federation consisting of 16 states (Länder). Each of the 16 federal states has its own legislation and administration. Whereas economic legislation is mainly enacted at the federal government level, the states manage and supervise the local administrative authorities.

Therefore there are many state-level institutions that provide helpful support for business operations in Germany. These range from state investment promotion agencies and startup centers to online administration guides and services which are specialized in the relevant state.

The 16 federal states are ultimately responsible for establishing their own Point(s) of Single Contact. Based on the unique situation of each individual state, PSCs are made available at either the state, county or chamber level.

### **BADEN-WUERTTEMBERG**

If you would like to offer services in the state of Baden-Württemberg, the internet portal "service-bw" is your first point of contact. "Service-bw" provides information about the administrative procedures and the necessary requirements.

+ [More Information](#)

## **BAVARIA**

In Bavaria the Points of Single Contact (PSC) may be addressed by all service businesses that are affected by the EU Services Directive. Service occupations that are not represented by a specific professional chamber may address the PSC at their local Chamber of Industry and Commerce.

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## **BERLIN**

In the state of Berlin, the Point of Single Contact is located at the Senate Department for Economics, Technology and Women's Issues. Besides being a contact and information point for businesses in Berlin, the Point of Single Contact also guides through the necessary administrative procedures within the state.

+ [More Information](#)

## **BRANDENBURG**

The Point of Single Contact of the State of Brandenburg supports service enterprises in accordance with Art. 6 of the European Services Directive.

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## **BREMEN**

The Point of Single Contact in Bremen is available as a contact and service point for starting and pursuing a service business in Bremen.

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## **HAMBURG**

The Point of Single Contact in Hamburg provides both service providers and recipients information about starting, changing and ending service activities in Hamburg. In addition, the required application procedures can be processed electronically via the Point of Single Contact.

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## **HESSEN**

The Point of Single Contact in Hessen is the central internet platform for all entrepreneurs, freelancers, and other self-employed individuals that want to establish or change their business in Hessen in a fast, simple, and uncomplicated manner.

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## **LOWER SAXONY**

If you would like to offer your services or start a service company according to the European Services Directive in the state of Lower Saxony, our service portal provides you all the necessary information and support in all administrative processes online and lets you get in touch directly with the competent authorities.

+ [More Information](#)

## **MECKLENBURG-VORPOMMERN**

The Point of Single Contact of the State of Mecklenburg-Vorpommern provides all information and services on the internet portal.

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## **NORTH RHINE-WESTPHALIA**

In North-Rhine Westphalia, there are several Points of Single Contact (PSC) available to service providers and recipients.

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## **RHINELAND-PALATINATE**

The Point of Single Contact (PSC) of the State of Rheinland-Pfalz offers support to businesses in all industry sectors. The PSC gives advice on the required authorizations, provides the necessary forms, and relieves you from having to address multiple authorities.

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## **SAARLAND**

The Ministry of Economic Affairs and Science of Saarland is primarily responsible for the implementation of the EU Services Directive in the State of Saarland. Its state portal provides information, relevant documents and links regarding the directive and its realization in Saarland.

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## **SAXONY**

In the Free State of Saxony, the Point of Single Contact is managed by the Regional Office (Landesdirektion) in Leipzig. Its Internet portal provides service companies and customers comprehensive information. Moreover, it offers the possibility of processing electronically formalities and procedures.

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## **SAXONY-ANHALT**

The internet portal for EU service providers of the State of Saxony-Anhalt offers access to administrative services that can be processed centrally through the Point of Single Contact of the state.

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## **SCHLESWIG-HOLSTEIN**

The Point of Single Contact of the state of Schleswig-Holstein assists you with all questions related to the service activities supported by the EU Services Directive. All procedures and formalities necessary to offer services can be processed directly through the Point of Single Contact.

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## **THURINGIA**

The Points of Single Contact located at the Chambers of Industry and Commerce and the Chambers of Skilled Trades and Crafts in Thuringia. They may be contacted for information about the legal requirements and the conditions applicable for offering services in the state.

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